

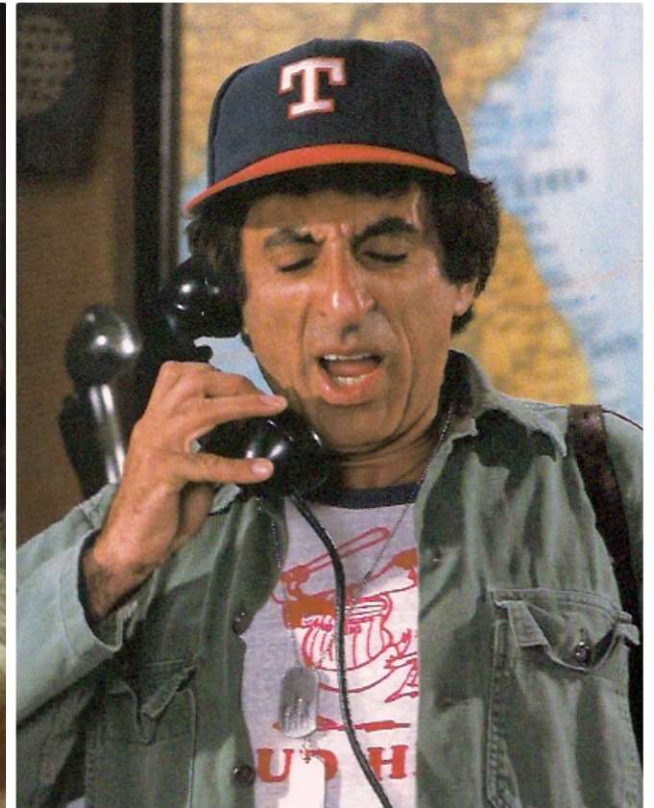
PMI OVOC proudly presents
NCPMS 2019

Multi-generational Collaboration

Jay Gosselin, Founder, MentorU



Clap if...



Sing along if...



**Raise your
hand if...**



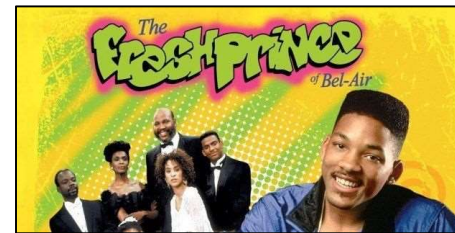
Say what's up if...



Let's get real...



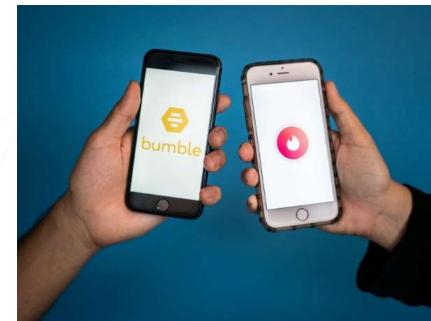
Boomers (1946-1964)



Gen X (1965-1980)

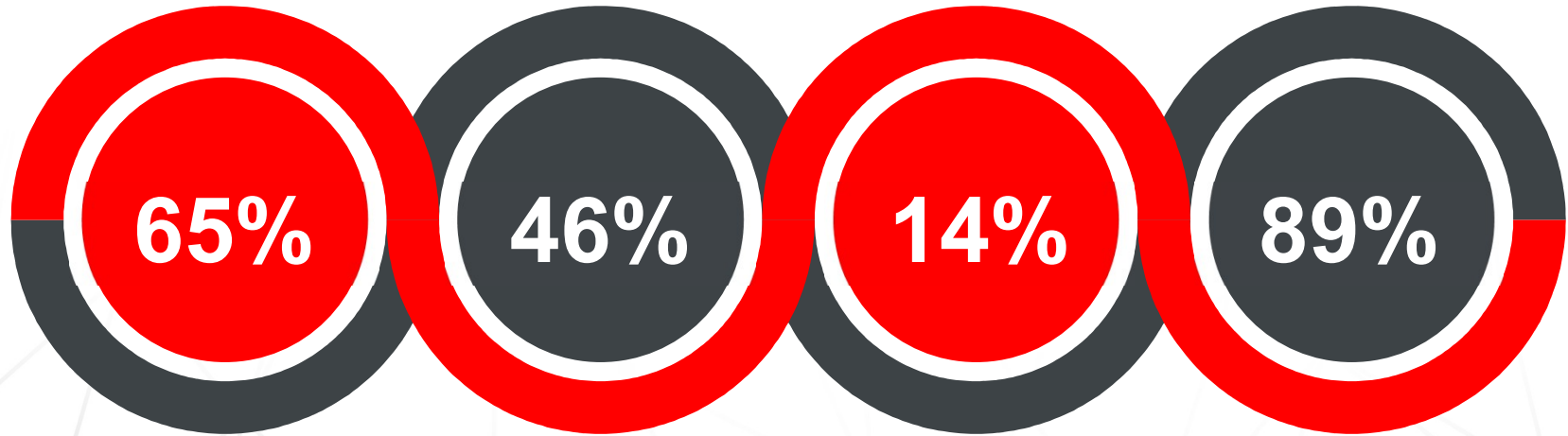


Millennials (1981-1996)



Gen Z/ iGen (1997-2015)





Trust

Interpersonal

Operational

Empathy

Reliable

Non-judgment

Competent

Genuineness

Hard working

Tips for managers:

- Share your own failures
- Validate small successes
- Offer genuine feedback

Tips for younger workers:

- Look at life as an experiment, not a test
- Focus on giving, not getting
- Practice meaningful and difficult conversations



Building Trust

Role-play (5 minutes) :

Sender: Think of something that is hard for you to share with others – something that is slightly outside of your comfort zone (a failure, a rejection, loss... something meaningful and a bit emotional for you). Tell your partner about it.

Receiver: React as you think you should in order to provide the support this person needs. Be mindful of empathy, positive regard and genuineness

Questions?



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Conduct your own study!

Empathy

Unconditional Positive Regard

Genuineness